



PLACÓWKA MEDYCZNA NR 208277


Reference Letter

MPED LTD has established a direct partnership with telDoc sp. z o.o. and an indirect collaboration with ALAB Laboratoria (since August 2023) and Enel-Med. Since the commencement of this cooperation, MPED has taken on the role of developing and maintaining medical and integration systems, specifically in the areas of:

- Generating, receiving, and processing examination referrals within Kamsoft systems (OSOZ)
- Transmitting laboratory results to Kamsoft systems (OSOZ)
- Scheduling, confirming, or canceling appointments in Kamsoft systems (OSOZ) to support VoiceBot and ChatBot applications
- Facilitating the search and reservation of medications in pharmacies using Kamsoft systems (OSOZ) for VoiceBot and ChatBot applications

Furthermore, MPED has been instrumental in executing long-term strategic initiatives to meet the operational and sales needs of ALAB Laboratories. The duration of this partnership has enabled MPED LTD to cultivate an internal expertise in the medical sector, empowering them to offer, create, and implement cutting-edge solutions, as well as provide guidance on functional modifications and infrastructure enhancements that lead to process automation, efficiency improvements, and problem resolution.

We are immensely pleased with the dependability of the services rendered and endorse MPED LTD as a firm characterized by its profound expertise, exceptional dedication, and punctuality in the execution of assigned programming tasks.


Marta Kalenska-Jaskiewicz
Prezes Zarządu
telDoc sp. z o.o.